

Questionnaire: Your Onboarding Process from Carla Cross

Use this questionnaire to find out what your agents think about your onboarding process. You'll probably get some surprises!

Name

When you joined?

New or from another company?

1. Who helped you with Onboarding?

2. What worked well?

Who checked back with you to see how you were doing?

3. What do you wish would have happened?

4. What do you still need to accomplish?

What do you still need help with?

Did you attend first office meeting?

Other company-specific meetings?

Initial training program?

Did you have a buddy? Comments.....

Comments: